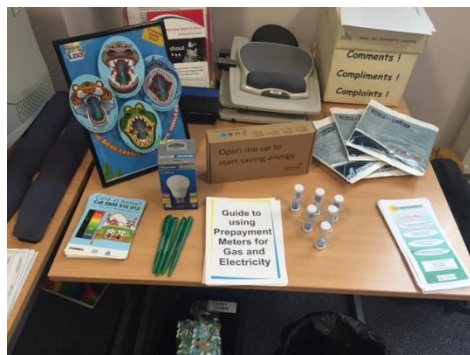


Warmth 4 All

Namora has been out and about in Widnes, attending events and promoting Warmth 4 All to residents.

She has been on hand at Food Bank sessions across the area to give advice, alongside attending community groups, job clubs, libraries, faith groups health and wellbeing groups. Some recent examples are attending Halton Work Club, Cancer Support Group, Christians Against Poverty Job Club and the I.T Drop In Clinic. This way we have been able to speak to people the project may not otherwise have been able to reach.



How are we making a difference to people in Widnes?

Case Study 1

The client is a single mother suffering from anxiety and depression.

She had a water debt to United Utilities of £557.38 which was contributing to her anxiety. Following a home visit, our advisor made an application to the United Utilities Trust Fund. The application was successful, and the debt was cleared. This has released a large financial burden from the household and improved the client's wellbeing.

Case Study 2

The clients are a couple with young children, one of whom has Cerebral Palsy - a health condition made worse by cold conditions.

They had an issue with their gas Smart Meter when they put credit on their card. Because of this they were having to crawl into a long dark cupboard and manually enter a 24-digit code from the receipt into the meter. After calling their supplier, they could not get a date for a repair despite having the issue for 3 months.

Our advisor called their provider to book a date for the repair on their behalf. When no repair date was offered, our advisor did a full price comparison and helped them to switch supplier saving them an estimated £128 a year on their energy bills. They are now able to use the smart meter to its full functionality as the new supplier came round to repair it once they were switched.



The merits of the scheme cannot only be measured by financial improvements through switching or successful debt applications but also by behavioural changes to reduce poor living conditions. The above images are an example of what we encountered on a home visit showing how damp and condensation can pose a health hazard to residents and why advice and support is needed to reduce condensation.

Case Study 3

The client is living alone and is on Employment and Support Allowance due to mental health issues and cancer.

He had a very high electricity spend on his prepayment meter as due to his anxiety and depression he was at home most of the time. During the visit he was provided with general energy efficiency advice and suggested behavioural changes to reduce his high electricity use. Our home visitor also provided him with 4 LED bulbs, a water saver pack and a Electricity Monitor so he could keep track of his electricity usage and better manage his spend.

After finding out he was on a standard tariff, our advisor helped him to switch, saving him an estimated £109 a year on his energy bills.



We need your support.

We are looking to you, our referral partners, to continue to refer people in need for support from the service. Warmth 4 All is only funded until October and we want to provide support to as many people as possible.

If you are aware of anyone who would benefit from a free home visit and the extended support available, please contact Namora.

Free energy saving pack provided at every home visit.

Namora Mallory

Phone : 0151 637 3683

Email : namora.mallory@epplus.org

Website : www.epplus.org.uk

